



No. 0233 - 2023: Fifth Session, Sixth Legislature



## GAUTENG PROVINCIAL LEGISLATURE

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# ANNOUNCEMENTS, TABLINGS AND COMMITTEE REPORTS

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Wednesday, 14 June 2023

### ANNOUNCEMENTS

none

### TABLINGS

none

### COMMITTEE REPORTS

1. The Chairperson of the Co-operative Governance, Traditional Affairs, e-Government, Research and Development Portfolio Committee, Hon. F Hassan, tabled the Committee's Oversight Report on the Fourth Quarterly Performance Report of the Department of e-Government for the 2022/2023 financial year, as attached:

**COMMITTEES QUARTER OVERSIGHT REPORT ON DEPARTMENT / ENTITY  
PERFORMANCE**

**Portfolio Committee on [Co-operative governance, Traditional affairs; Research & development & e-Government] Oversight Report on the 4<sup>th</sup> Quarterly Report of the [Department of e-Government] for the [2022/23] Financial Year**

Committee Details		Department / Entity Details	
Name of Committee	Co-operative governance, Traditional affairs; Research & development & e-Government Portfolio Committee	Name of Department / Entity	e-Government
Which Financial Year	2022/23	Dept. Budget Vote Nr.	13
Which Quarter	4 <sup>th</sup>	Hon. MEC	M. Khumalo
Committee Approvals			
	Name	Date Considered by Committee	
Hon. Chairperson	Mr. Paul Malema (Acting)	05 June 2023	
Adoption and Tabling			
Date of Final Adoption by Committee		Scheduled date of House Tabling	
13 June 2023		15 June 2023	

## Contents

i.	ABBREVIATIONS .....	5
ii	SUMMARY .....	5
iii.	INTRODUCTION.....	11
iv.	PROCESS FOLLOWED .....	11
1.	OVERSIGHT ON DEPARTMENT / ENTITY ACHIEVEMENT OF STRATEGIC PRIORITIES .....	12
2	OVERSIGHT ON DEPARTMENT / ENTITY ACHIEVEMENT OF APP TARGETS .....	13
3	OVERSIGHT ON DEPARTMENT / ENTITY PROJECT MANAGEMENT .....	18
4	OVERSIGHT ON DEPARTMENT / ENTITY FINANCIAL PERFORMANCE .....	18
5	OVERSIGHT ON DEPARTMENT / ENTITY RESOLUTIONS AND PETITIONS MANAGEMENT.....	21
6	OVERSIGHT ON DEPARTMENT / ENTITY PUBLIC ENGAGEMENT.....	22
7	OVERSIGHT ON INTERNATIONAL TREATISE / AGREEMENTS.....	24
8	OVERSIGHT ON DEPARTMENT / ENTITY GEYODI EMPOWERMENT .....	24
9	OVERSIGHT ON DEPARTMENT / ENTITY COMPLIANCE WITH FIDUCIARY REQUIREMENTS .....	26
10	OVERSIGHT ON A CAPACITATED PUBLIC SERVICE.....	26
11	OVERSIGHT ON ANY OTHER COMMITTEE FOCUS AREA .....	27
12	COMMITTEE FINDINGS / CONCERNS .....	28
13	COMMITTEE RECOMMENDATIONS.....	28

14	ACKNOWLEDGEMENTS.....	29
15	ADOPTION .....	30

## i. ABBREVIATIONS

Abbreviation	Full Wording
APP	Annual Performance Plan
GCR	Gauteng City Region
GEYODI	Gender, Youth, Persons living with Disabilities
GGT-2030	Growing Gauteng Together – Our Vision 2030
GPG	Gauteng Provincial Government
GPL	Gauteng Provincial Legislature
LAN	Local Area Network
MTSF	Medium Term Strategic Framework
NDP	National Development Plan
PGDP	Provincial Growth and Development Plan
PSC	Public Service Commission
PwDs	Persons living with Disabilities
SDGs	Sustainable Development Goals
SITA	State Information Technology Agency
WAN	Wide Area Network

## ii. [Summary of the report]

This report assesses the 4<sup>th</sup> quarter performance of the Department of e-Government with focus on non-financial and financial performance of the quarter. The Department is mandated to implement the e-government Strategy of Gauteng City Region (GCR), which aims to consolidate back-end systems and processes to bring about better front-line service delivery to the Gauteng Province community. This is achieved through the development of ICT (Information Communication Technology) policies and standards and the roll out of the Gauteng Broadband Network (GBN), which connects all government buildings and various public service access points.

The Department is appropriated an amount of R1 735 961 000 to fund three (3) programmes namely Administration, Information Communication Technology Shared Services (ICT Shared Services) and Human Resources Services. At the end of the 4<sup>th</sup> Quarter, the Department expended an amount of R1 589 871 000 which is 92% of the total allocation for the 2022/23FY. The under-expenditure is attributable to various factors including the funded vacant posts across all programmes, delayed procurement processes, limited funds to build new sites and late payment of suppliers. Recruitment processes, to mitigate the under-expenditure, are underway to fill the funded posts, however, there is a reported challenge of staff being poached. As a result, posts perpetually remain vacant since the Department is not able to counteract any offers of high salaries by private institutions. To mitigate the delayed procurement processes that have a negative impact on the GBN targets, the department will collaborate with suppliers to improve equipment delivery timelines. The challenge of limited funds will be resolved by reviewing the budget to identify non-essential expenses and redirect the funds to core services and projects.

The core function of the Department is implemented in Programme 2: ICT Shared Services. It is under this programme that the Department is able to roll out the GBN project. During the quarter, the Department provided network connectivity to the Gauteng Provincial Government (GPG) thereby departments had 100% server uptime allowing employees to conclude tasks without system downtime. Various departments conducted transversal human resources services utilising automated systems which reduce the turnaround time to conclude tasks.

To ensure that the province builds the ICT skills base needed to drive digital transformation youth were trained in ICT applications. The Department also partnered with the private sector to place young ICT participants in various ICT organisations in a quest to develop their skills. ICT surveys were conducted

to gauge areas of dissatisfaction by client departments and the analysis of received responses provides the Department with insight to identify and mitigate negative feedback.

Through the Human Resource Services Programme, which is assigned to optimise, digitise, and promote HR Services related business processes, the Department conducted advocacy workshops with GPG entities. The purpose of the workshops is to promote the use of e-services in order to promote business process efficiencies. This shows commitment to continually modernise Human Resources business processes within the province.

### ***Strategic Priorities***

*High-level summary of the Committee's overall assessment of the Department / Entity's achievement of relevant strategic priorities for the period under Review*

The Department responds to three (3) Growing Gauteng Together (GGT) priorities namely:

**Priority 1: Building a capable, ethical and developmental state;** with the objectives to promote Provincial ICT oversight and governance and to Provincial services on the Digital Platform. The achievements for the quarter are reported to be:

- ICT standard developed
- e-services developed and tested
- Open data set published
- Data analytics project executed

**Priority 2: Economy, Jobs and Infrastructure; with the objective to modernise** Provincial ICT Infrastructure with connectivity. The achievements for the quarter are reported to be:

- sites provided with Wide Area Network and Local Area Network

**Priority 3: Education, Skills Revolution and Health** with the objective to stimulate ICT industry and develop skills. The achievements for the quarter are reported to be:

- 2391 GPG staff trained on an online platform
- 1569 people benefiting from ICT skills development programme

***Department / Entity APP Achievement***

*An overall Summary of whether the Committee thinks the Department / Entity Non-Financial Performance is sound and prudent*

The Department reported on the targets set the quarter. The reporting included achievement and non-achievement of set target as well as reasons for the non-achievement. The Portfolio Committee is of the view that the Department's non-financial performance is sound and prudent as the reasons provided for non-performance are outside its ambit.



*An analysis on whether (and if so, the extent to which) the Department / Entity Programmes / Projects are indeed achieving its Strategic Objectives / Service Delivery Outcomes for the period under review.*

The Department has set targets to realise outcomes in response to provincial priority 1, which aims to build a capable, ethical and developmental State and priority 2, which drives economic transformation and Job creation. **The Portfolio Committee is of the view that the Department is achieving its strategic objectives** through the development of various e-services, publishing of open data sets, providing identified sites with LAN, WAN as well as Wi-Fi, capacitating GPG staff on digital platforms and providing ICT skills development programmes to people.

#### ***Department / Entity Project Management***

*Overall Summary on management and delivery of Department / Entity Projects*

The Department has reported on one (1) project namely the Gauteng Broadband Network (GBN). Through the project, the Department rolls out LAN and WAN to sites. During the period under review, the Department reported to have not reached their target to provided sites with WAN, LAN due to delays in receiving the material needed and limited funding. **The Portfolio Committee notes with concern the reported challenges experienced in meeting all targets related to the project.**

#### ***Financial Performance***

*An overall Summary of whether the Committee thinks the Department / Entity Financial Performance is sound and prudent*

The Department reported 99% expenditure from an allocated amount of R481,870,000 for the quarter. This translates to 1% under expenditure 1%. Contributing to underspending is vacant funded posts and delayed implementation of projects. **The Portfolio Committee notes the reason provided for the under-expenditure and will continue to engage with the Department to resolve the challenge.**

#### ***Resolutions Management***

*An overall Summary of the Committee's assessment of Department / Entity Resolutions Management*

The Committee is satisfied with the resolutions management of the Department.

#### ***Petitions Management***

*An overall Summary of the Committee's assessment of Department / Entity Petitions Management*

N/A for the quarter under review

**Public Engagements**

*An overall Summary of the Committee's assessment of Department / Entity Public Engagements*

Public engagements were conducted to promote ICT skills across the province.

**International Agreements**

*Overall Summary on Department / Entity implementation of relevant Internal Agreements / Treaties [Only if applicable]*

N/A

**GEYODI Empowerment**

*Overall Summary on Department / Entity achievement on actual GEYODI empowerment in communities*

The Department reported procurement spending of 64% on women, 2% on PWD and 41% on youth

**Fiduciary Compliance**

*Overall Summary of Department / Entity Compliance with fiduciary requirements*

The Department reported to be fully compliant with all fiduciary requirements and responded to all requests from the GPL, the AG and PSC.

**Capacitated Department / Entity**

*An overall Summary of whether the Committee thinks the Department / Entity is adequately capacitated and resourced to carry out its functions and discharge its mandates*

The Portfolio Committee is of the view that the Department is adequately resourced and capacitated to carry out its functions.

**Any other Committee Focus Area (if relevant/applicable and Requirement)**

*High-level summary of any other area of Department / Entity performance with respect to its Quarter Report that the Committee wishes to report on, which is not already included in any of the above Focus Areas.*

Unclear and unfunded crime-fighting priorities

### **Summary of Committee Findings**

*High-level summary of Committee findings. Broadly, which aspects do they relate to*

- Specifications of the skills development programmes offered to citizens
- Reduction of GBN new sites build/installation targets due to limited funding
- Unclear and unfunded mandate on crime-fighting priorities

### **Summary of Committee Recommendations**

*High-level summary of Committee Recommendations. Broadly, which aspects do they relate to*

- Provide specifications of the skills development programmes offered to citizens
- Motivate for an increase of funds for the GBN new site build/installation
- Set clear and measurable targets for the new elevated crime-fighting priorities
- Motivate to GPT to move the budget of the priorities from the Department of Community Safety so that the function is properly resourced

### **iii. INTRODUCTION**

The CoGTA, Research and Development & e-Government Portfolio Committee, through the Sector Oversight Model (SOM), assesses the financial and non-financial performance of the Department against set targets per quarter. This oversight process seeks to ensure that the Department's strategic objectives are aligned with government's priorities. As a way of assessing the performance of the Department and to monitor effective programme implementation, the Portfolio Committee considered the Department's performance report, which outlined objectives, targets, and actual performance during the quarter under review.

The purpose of the Portfolio Committee's oversight report is to provide an overview of the financial and non-financial performance of the Department for the quarter under review. The Report further evaluates performance per programme to establish whether the allocated resources are utilised efficiently and in accordance with the Public Finance Management Act (PFMA) and other applicable laws.

### **iv. PROCESS FOLLOWED**

The Speaker formally referred the 4<sup>th</sup> Quarter Performance Report of the Gauteng Department of e-Government for the 2022/23 FY to the Co-operative governance, Traditional affairs; Research and development & e-Government Portfolio Committee for consideration and reporting.

The Committee Researcher tabled an analysis of the performance report, and the Department, led by MEC M. Khumalo, presented the 4<sup>th</sup> quarter Performance Report to the Portfolio Committee focusing on the departmental financial and non-financial performance.

On 13<sup>th</sup> June 2023, the Portfolio Committee deliberated and adopted the oversight report on the 4<sup>th</sup> Quarter performance of the Department. The report was subsequently submitted to the Proceedings Unit for tabling and consideration by the House.

## 1. OVERSIGHT ON DEPARTMENT / ENTITY ACHIEVEMENT OF STRATEGIC PRIORITIES

### 1.1 The details on Department / Entity achievement on relevant Strategic Priorities for the period under review]

The Department responds to three (3) Growing Gauteng Together (GGT) priorities that link to the NDP as follows:

Priority 1: Building a capable, ethical, and developmental state.

Priority 2: Economy, Jobs, and Infrastructure

Priority 3: Education, Skills Revolution and Health

The Department has set targets to realise outcomes in response to the national and provincial priorities. As per the approved APP, priority 1 has two outcomes which are *Provincial ICT oversight & governance and provincial services on the Digital platform*. For the quarter under review, the Department reported on the achievement of targets to develop ICT standards. Another outcome for the priority is to provide services on the digital platform by executing data analytics projects, developing and testing e-services as well as publishing an open data set.

With regards to priority 2 on economy, jobs and infrastructure, the department reported having connected identified sites to Wide Area Network and Local Area Network.

To realise the outcomes of priority 3 on Education, Skills Revolution and Health, the Department reported that GPG staff was trained on online platforms and 1569 citizens benefited from ICT skills development programmes offered during the quarter. The Department reported that the skills programmes are offered to citizens with the aim to improve township economy. **The Portfolio Committee notes the achievement of**

**1.1 The details on Department / Entity achievement on relevant Strategic Priorities for the period under review]**

the set targets, however, is not certain of the specifications of the skills development programmes offered to citizens and how the programmes will improve township economy.

**2 OVERSIGHT ON DEPARTMENT / ENTITY ACHIEVEMENT OF APP TARGETS**

**2 [THE DETAILS ON DEPARTMENT / ENTITY APP PERFORMANCE]**

**Number of APP targets relevant for this Quarter**

29

**Number of APP targets for this Quarter that have been achieved during this Quarter**

21

**Percentage of APP targets for this Quarter that have been achieved during this Quarter**

72%

**Percentage of APP achievement for the previous Quarter (for Comparison)**

79%

**Main areas in the APP that have experienced non-achievement or overachievement during this Quarter**

**Programme 1:**

There were five (5) indicators not achieved under Programme 1. It was as follows:

- Percentage of funded positions filled
- Departmental Military Veterans- (MV) Policy developed and approved
- Percentage of supplier invoices paid within 10 days of receipt
- Number of people benefiting from bursaries
- Percentage of procurement spend on companies owned by PWDs

## 2 [THE DETAILS ON DEPARTMENT / ENTITY APP PERFORMANCE]

### Programme 2:

- Number of sites provided with WAN
- Number of sites provided with voice over internet protocol (VOIP)
- Number of ICT policies developed

### Main reasons provided by the Department / Entity for non-achievement or overachievement of its APP during this Quarter

#### Programme 1:

##### Reasons for non-achievement:

- Percentage of funded positions filled  
The target was not achieved due to delays in the recruitment process
- Departmental Military Veterans- (MV) Policy developed and approved  
The target was not achieved due to the extensive consultation process, following the development of the policy, to ensure that the policy is aligned with other legislation.
- Percentage of supplier invoices paid within 10 days of receipt  
The target was not achieved due to service providers banking details not being active on CSD and service providers being tax non-compliant
- Number of people benefiting from bursaries  
The target was achieved in in previous quarters
- Percentage of procurement spend on companies owned by PWDs  
The target was achieved in in previous quarters

#### Programme 2:

- Number of sites provided with WAN  
The target was not achieved due to the limited allocated budget and late delivery of required equipment

## 2 [THE DETAILS ON DEPARTMENT / ENTITY APP PERFORMANCE]

- Number of sites provided with voice over internet protocol (VOIP)  
The target was not achieved due to the limited allocated budget and late delivery of required equipment
- Number of ICT policies developed  
The target was not met due to protracted consultation with stakeholders before finalizing the policy

### Measures put in place (with timeframes) to correct the deviation in targets for this Quarter and to prevent the recurrence of such or similar deviation

#### Programme 1

- Percentage of funded positions filled  
The department will expedite the recruitment process for the advertised SMS positions to conclude the process before the end of the next quarter
- Departmental Military Veterans- (MV) Policy developed and approved  
Policy is currently being internally vetted to ensure that the Department does not attract any negative consequences during the implementation of the policy.
- Percentage of supplier invoices paid within 10 days of receipt  
The Department is working towards realising efficiency in the procurement process to expedite payments

#### Programme 2:

- Number of sites provided with WAN  
The department will review the budget and identify areas where funds can be redirected, seek additional funding, or reduce non-essential expenses. Collaboration will ensue with suppliers to improve equipment delivery timelines or identify alternative suppliers
- Number of sites provided with voice over internet protocol (VOIP)  
The department will review the budget and identify areas where funds can be redirected, seek additional funding, or reduce non-essential expenses. Collaboration will ensue with suppliers to improve equipment delivery timelines or identify alternative suppliers
- Number of ICT policies developed  
The department will expedite the stakeholder consultation process by identifying ways to streamline the process and establish clear deadlines for feedback and prioritise policy finalisation by allocating more resources to the policy development team

## 2 [THE DETAILS ON DEPARTMENT / ENTITY APP PERFORMANCE]

### A summarised analysis of the Department / Entity performance per Programme for the period under review

#### Programme 1: Administration

The purpose of this programme is to ensure efficient administration and management of the Department through executive steering and accountability. The Department set nine (9) targets for the quarter and reported full achievement on four (4) targets with partial achievement on five (5). The targets that were not met are filling vacant posts, developing and approving a policy on military veterans, paying suppliers within 10 days, awarding bursaries and procurement spend of PWDs. The reasons for underperformance are reported to be delayed recruitment processes, extensive consultations with stakeholders on the developed policies, inactive banking details of suppliers and focusing on other indigent groups. To mitigate the challenges, the challenges have put measures in place including expediting recruitment processes, validating invoices from suppliers, and vetting the policies to avoid attracting negative consequences during the implementation of the developed policy.

**The Portfolio Committee welcomes the programme's performance and the mitigations put in place to address the low performance.**

#### Programme 2: ICT Shared Services

The purpose of this programme is to establish an ICT e-Government governance structure, build an enabling ICT infrastructure and platform for common GCR e-Services and promote the usage of e-Government services. To achieve the objectives of the programme, a total of sixteen (16) targets were set for the quarter. Of the set targets, some were partially achieved, and some were not achieved. The reason provided for the non-achievement of targets is delayed procurement processes which led to late delivery of the required material and limited funds to conclude the projects. The Department reported that all targets will be concluded in the next quarter. **The Portfolio Committee will monitor progress accordingly.**

One objective of the programme is to ensure that Gauteng is a hub of ICT skills. To achieve this objective the Department has set a target to support ICT entrepreneurs, train GPG staff and provide ICT development programmes through the Action Lab. It is reported that during the quarter, GPG staff were trained on the online platform, and a number of people benefited from ICT skills development programme through the



## 2 [THE DETAILS ON DEPARTMENT / ENTITY APP PERFORMANCE]

Action Lab. The Department reported that it has partnered with institutions of higher learning to support ICT entrepreneurs by providing them with required training. were supported. **The Portfolio Committee notes the reported performance and will monitor the achievement of targets set for the programme periodically.**

### **Programme 3: Human Resources Services**

The purpose of the programme is to modernise HR business processes within the GPG through the provisioning of ICT systems and promoting their optimal utilisation and producing analytical HR information useful for purposes of decision-making. The main output is to roll out full ESS modules. To realise the purpose, the Department set four (4) targets and achieved all without deviation. It is reported that ESS modules were rolled out to GPG departments and entities and advocacy workshops on the modules were conducted as per set targets. The Department further reported that employee mandates received from GPG departments were digitised within five (5) days.

### **Summarized information on any unplanned / emerging priorities reported on by the Department / Entity during the period under review**

There were no unplanned or emerging priorities reported for the quarter.

### **Summarized information on how the Department / Entity maintains portfolios of evidence to verify its reported performance information**

The Department reported that data is provided directly to the monitoring and evaluation unit, within the Department, by programme managers for each period of reporting. The data provided is subsequently compared against the technical indicator description as outlined in the approved Annual Performance Plan (APP). The Monitoring & Evaluation unit maintains storage of performance data and reports electronically as well as in files, ensures that the data is stored in a private and secure shared drive server on the network and ensures that the data stored is updated and maintained regularly.

### 3 OVERSIGHT ON DEPARTMENT / ENTITY PROJECT MANAGEMENT

#### 3 THE DETAILS ON [DEPARTMENT / ENTITY PROJECT MANAGEMENT]

During the quarter under review, the Department has reported on one (1) project namely the Gauteng Broadband Network (GBN). Through the project, the Department rolls out LAN, WAN, VoIP and Wi-Fi hotspots to identified sites.

During the reporting period, twenty-two (22) sites from a plan of twenty-four (24) were provided with WAN, twenty-six (26) sites from a plan of thirteen (13) were connected to LAN without challenges, nine (9) sites from a plan of 20 were provided with VoIP and six (6) sites from a plan 4 were provided with Wi-Fi hotspots.

The Department reported that it encountered challenges in fully achieving set targets due to limited budget allocated to implement the project. **The portfolio Committee notes with concern that some of the targets had to be reduced as a result.** Other challenges that impacted implementation in the quarter are reported to be delayed delivery of required equipment to expand the GBN as well as unfavourable SCM processes. Mitigating measures have been put in place to address the challenges. **The Portfolio Committee will monitor progress accordingly.**

### 4 OVERSIGHT ON DEPARTMENT / ENTITY FINANCIAL PERFORMANCE

#### 4 THE DETAILS ON DEPARTMENT / ENTITY FINANCIAL PERFORMANCE

**The actual amount (in Rands) allocated to the Department / Entity as budget for this entire Financial Year**

1,735,961,000

**Actual amount projected by the Department / Entity to be spent only during the Q under review**

453,109,000

**The actual amount (in Rands) spent by the Department / Entity only during the Q under review**

460,882,788

#### 4 THE DETAILS ON DEPARTMENT / ENTITY FINANCIAL PERFORMANCE

**The total actual amount (in Rands) spent by the Department / Entity (Year to Date), i.e. from the beginning of this FY to the end of this Q under review**

1,589,874,341

**Percentage (% of total budget allocation) of budget expenditure for this Q under Review only**

102%

**Percentage (% of total budget allocation) of budget expenditure (Year to Date), i.e. from the beginning of this FY to the end of this Q under review**

92%

**An analysis of how the % budget expenditure compares with the % APP achievement**

The Department was appropriated an amount of R453, 109,000 for the quarter and expended R460,882,788 or 102% of the appropriation which is 2% more than what was appropriated for the quarter. Contributing to the overspending, for goods and services, is the payment made to the local municipality to cater for electricity costs emanating from the actual metre readings for prior period billings. The Department reported that the municipality used to bill consumption based on estimates and not actual readings. Compensation of employees increased spending following the proposals to change the organisational structure. The proposed change necessitated that the Department increase the budget.

Even though there is reported overspending, the Department has recorded underspending due to vacant funded posts, delayed implementation of projects, delayed procurement spending on companies owned by military veterans and delayed payment of invoices. To mitigate the reported overspending, the Department reported that funds will be shifted between programmes as part of the year-end shifts and virements processes, in line with the provisions of Section 43 of the PFMA. To mitigate underspending, the Department will submit a roll-over application to GPT in order to complete outstanding works in the 2023/24 financial year. **The Portfolio Committee notes the reasons provided for the under-expenditure and the mitigating measures put in place.**

**If there was over / under spending of greater than 3% of projection, what were the main challenges that led to the over / under spending**

#### 4 THE DETAILS ON DEPARTMENT / ENTITY FINANCIAL PERFORMANCE

Contributing to underspending is vacant funded posts, delayed implementation of projects and low procurement spend on companies owned by military veterans.

#### Mitigating measures by the Department / Entity to remedy over/under expenditure

The targets will be met in the next quarter.

#### The Department / Entity's achievement with respect to GEYODI responsive budgeting/procurement for the period under review

The Department reported procurement spending of 64% on women, 2% on PWD and 41% on youth.

#### The Department / Entity's achievement with respect to township economy / SMME / local procurement for the period under review

The Department reported procurement expenditure amounting to 72% of RFQs below R1000 000 on township economy.

#### A summary for the period under review with respect to payment of service providers within 15-30 days

Month	Invoices Received	Paid within 10 days	Paid within 15 days	Paid within 30 days	Compliance Percentage
January	62	62	-	-	100%
February	76	73	3	-	96%
March	172	158	14	-	92%

#### A summary of the period under review with respect to fruitless, wasteful and irregular expenditure

The Department reported that it did not incur fruitless and wasteful expenditure.

#### A summary of the period under review with respect to efficiency/value for money in all SCM / procurement processes

The Department reported being compliant with all applicable SCM policies and service standards.

#### A summary of the period under review with respect to the reduction of fraud and corruption in all SCM / procurement processes

The Department reported being compliant with all applicable SCM policies and service standards.

#### A summary of the period under review with respect to ongoing clean audits

The Department reported that all requests from the AG were responded to.

#### 4 THE DETAILS ON DEPARTMENT / ENTITY FINANCIAL PERFORMANCE

##### A summary for the period under review with respect to spending on conditional grants (where applicable)

The Department does not receive conditional grants.

##### Program / Sub Programme level financial performance

###### Programme 1: Administration

The Programme was allocated R 56,901,000 for the quarter and spent R77,882,250 which is 137% of the allocation.

###### Programme 2: ICT Shared Services

The programme is allocated an amount of R363,494,000 for the quarter and expenditure amounted to R350,537,327 which is 96% of the allocation.

###### Programme 3: HR Services

The programme is allocated an amount of R32,714,000 for the quarter and expenditure amounts to R32,427,211 which is 99% of the allocation.

#### 5 OVERSIGHT ON DEPARTMENT / ENTITY RESOLUTIONS AND PETITIONS MANAGEMENT

##### 5.1 THE DETAILS ON DEPARTMENT / ENTITY RESOLUTIONS MANAGEMENT

How many Responses / Actions to Resolutions were due by the Department / Entity during the Quarter under review

With respect to any and all Resolutions that were due in the Quarter under review, how many Resolutions have been successfully responded to by the Department / Entity

1

1

What is the Committee's perception of the Quality and Timeliness of Department / Entity responses to Committee Resolutions

The Department responded timeously to resolutions due in the quarter and provided detailed and satisfactory responses to House resolutions.

**With respect to the Resolutions / Action due during the Quarter under review but still overdue, what reasons have been provided by the Department / Entity [with mitigating measures to submission]**

There are no outstanding responses for the quarter.

## 5.2 THE DETAILS ON DEPARTMENT / ENTITY PETITIONS MANAGEMENT

**How many Responses / Actions to Petitions due by the Department / Entity during the Quarter under review**

**With respect to any and all Petitions that were due in the Quarter under review, how many Petitions have been successfully responded to by the Department / Entity**

No Petitions due by the Department

**What is the Committee's perception of the Quality and Timeliness of Department / Entity responses to referred Petitions**

N/A

**With respect to the Petitions / Action due during the Quarter under review but not yet responded to by the Department / Entity, what reasons have been provided by the Department / Entity [with mitigating measures to submission]**

N/A

## 6 OVERSIGHT ON DEPARTMENT / ENTITY PUBLIC ENGAGEMENT

### 6. THE DETAILS ON DEPARTMENT / ENTITY PUBLIC ENGAGEMENTS

**The steps/measures the Department / Entity has taken to meaningfully involve the public/stakeholders in the course of its work/service delivery, during the period under review**

Programme	Description	Target Audience

<b>Youth Expo</b>	<ul style="list-style-type: none"> <li>To educate youth about ICT skills</li> <li>To address the challenges of the youth in the province</li> </ul>	<b>Youth</b>
<b>SOD turning</b>	<ul style="list-style-type: none"> <li>Launching of the GCOE lab</li> </ul>	<b>Community</b>
<b>SMME Training</b>	<ul style="list-style-type: none"> <li>To educate small business owners about ICT skills</li> </ul>	<b>Community</b>
<b>Randshow</b>	<ul style="list-style-type: none"> <li>Promote Government services</li> <li>To deliver key government services to roadshows visitors</li> <li>To communicate GPG's key achievements and progress on GGT 2030 in improving the lives of Gauteng residents</li> </ul>	<b>Community</b>

**Summary of Public Education programmes of the Department / Entity during the period under review**

**SOD Turning**

West Rand Orient Hills 06 March 2023

**SMME Training**

West Rand (Mogale city Hall) 06 March 2023

**Feedback sessions conducted by the Department / Entity during the period under review**

**Youth Tech Expo**

Tshwane (Seshegong Secondary School) 19 January 2023

Sedibeng (Soul Tsotetsi sport Centre) 24 January 2023

Joburg Metro (Brixton Multipurpose Centre) 15 February 2023

**Randshow (Exhibition)**

Randshow (Nasrec) 06-10 April 2023

**7 OVERSIGHT ON INTERNATIONAL TREATISE / AGREEMENTS**

**7. DETAILS ON IMPLEMENTATION OF INTERNATIONAL AGREEMENTS / TREATIES**

N/A

**8 OVERSIGHT ON DEPARTMENT / ENTITY GEYODI EMPOWERMENT**

**8. DETAILS ON DEPARTMENT / ENTITY GEYODI EMPOWERMENT**

Output	Target	Progress	Challenge
Facilitate GEYODI programmes as per job access and gender plans	Conduct 1 Older Persons' programme	Older persons' programme conducted on 15 March in Zlvuseni Service Centre, Sedibeng. 30 Females, 23 Males, 9 People with disabilities attended. R70 425 was paid for the programme.	<ul style="list-style-type: none"> <li>None</li> </ul>
	Conduct one 16 Days of Activism programme	16 Days of Activism programme conducted on 9 March in A re Ageng Social Services centre in Westrand. 28 Females, 2 Males, 2 People with disabilities attended. R59 800 was paid for the programme.	<ul style="list-style-type: none"> <li>Administrative delays in procurement processes.</li> <li>Less targeted audience of the centre attended the programme due to school and work commitments.</li> </ul>



Output	Target	Progress	Challenge
	Conduct Virtual Awareness session on Psycho-social disabilities	Virtual Psycho-social disabilities awareness session conducted on 28 March. 8 Females, 3 Males, 3 People with disabilities attended the session. Budget from EHWP.	<ul style="list-style-type: none"> <li>• Unavailability of staff members to join the session.</li> </ul>
	Conduct HOD's 8-Gender Principles Action Plan	HOD's 8-Gender Principles Action Plan conducted on 1 March at A New Parktonian Hotel. 19 Females, 7 Males, 8 SMS attended the meeting. R136 700 was paid for the meeting.	<ul style="list-style-type: none"> <li>• Unavailability of managers to attend the meeting</li> </ul>
	Conduct Gender Mainstreaming Training	Gender Mainstreaming training was conducted on 21-24 February at A New Parktonian Hotel. 7 Females, 4 Males attended training. R154 400 was paid for the training	<ul style="list-style-type: none"> <li>• Cancellations of staff members to attend training.</li> </ul>
	Conduct LGBTQI+ awareness session	LGBTQI+ awareness conducted on 15 February in the Atrium, Imbumba House. 72 Females, 2 Other, 12 Males, 4 People with	<ul style="list-style-type: none"> <li>• None</li> </ul>

Output	Target	Progress	Challenge
		disabilities attended the session. R54 080 was paid for the session.	

## 9 OVERSIGHT ON DEPARTMENT / ENTITY COMPLIANCE WITH FIDUCIARY REQUIREMENTS

9. [DETAILS ON DEPARTMENT / ENTITY COMPLIANCE WITH FIDUCIARY REQUIREMENTS]	
<b>GPL</b>	The Department submitted the 4 <sup>th</sup> Quarter Performance Report 2022/23 FY in line with the GPL Standing Rules.
<b>Auditor General (AGSA)</b>	The Department reported that all requests from the AGSA were attended to.
<b>Public Service Commission (PSC)</b>	The Department reported that there were no requests from the PSC
<b>Compliance with relevant fiduciary Legislation [e.g. PFMA]</b>	The Department reported on its financial and non-financial performance in accordance with the requirements of the Public Finance Management Act (PFMA) 1999.

## 10 OVERSIGHT ON A CAPACITATED PUBLIC SERVICE

10. THE DETAILS ON A CAPACITATED DEPARTMENT / ENTITY	
<b>Detailed information on the current vacancies (at all staff levels)</b>	
78 vacant posts from a total of 896 posts	
<b>Current vacancy rate</b>	
8%	
<b>Current acting positions (at all Staff levels)</b>	
3	
<b>Terminations during the period under review</b>	
15	

## 10. THE DETAILS ON A CAPACITATED DEPARTMENT / ENTITY

### New appointments during the period under review

29

### Detailed information on the GEYODI / HDI empowerment for the period under review

The Department reported that it facilitates internal mainstreaming training programmes periodically and reported on filled vacancies as follows:

SMS Female=45%

MMS Female=47%

PWD=3.79%

YOUTH=24%

### Detailed information on any suspensions for the period under review

The Department reported one (1) Suspension for the period under review.

## 11 OVERSIGHT ON ANY OTHER COMMITTEE FOCUS AREA

### 11. THE DETAILS ON ANY OTHER COMMITTEE FOCUS AREA

*Any other area of Department / Entity performance with respect to its Quarter Report that the Committee wishes to report on, which is not already included in any of the above Focus Areas.*

During the adjustment period, the Department received a mandate to install crime-fighting equipment in identified areas. The mandate is an elevated priority of the province. The Department reported that the targets and the budget allocation of the equipment are centralised and reside with the Department of Community Safety. **The Portfolio Committee is concerned that the Department reports on the implementation of the mandate, however, there are no set targets and budget allocation for appropriate monitoring and oversight.**

## 12 COMMITTEE FINDINGS / CONCERNS

### 12. DETAILED COMMITTEE FINDINGS / CONCERNS

- Specifications of the ICT skills development programmes offered to citizens
- Reduction of GBN build targets
- Unclear and unfunded mandate on crime-fighting priorities

## 13 COMMITTEE RECOMMENDATIONS

### 13 [DETAILED COMMITTEE RECOMMENDATIONS]

Based on the information set out herein-above as well as the Committee Concerns, the Committee, therefore, recommends as follows:

Ref Number	Recommendation	Type of response expected	Due Date
e-Gov/Q4PR/001	1. The Department should: 1.1 Provide the specifications and accreditation of the ICT skills development programmes offered to citizens. 1.2 Provide the demographics of the recipients of the programmes. 1.3 Provide a plan to verify the implementation of the ICT skills provided to beneficiaries	1. Written response	31/07/2023
e-Gov/Q4PR/002	2. The Department should motivate to GPT to increase the budget allocation for the build/installation of new GBN sites.	2. Written Response providing feedback on the response from the GPT.	31/07/2023
e-Gov/Q4PR/003	3. The Department should:	3. Written response providing feedback	31/07/2023

### 13 [DETAILED COMMITTEE RECOMMENDATIONS]

	<p>3.1 Set clear and measurable targets for the new elevated crime-fighting priorities such as the deployment of drones, installation of facial and car-registration number recognition, CCTV's, and panic buttons.</p> <p>3.2 Motivate to GPT to move the budget of the priorities from the Department of Community Safety so that the function is properly resourced.</p>		
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#### Explanatory note on the reference numbers for Recommendations (ultimately Resolutions)

- Reference number is in the format: [A] / [B] / [C]
- [A] = The 3 letter Committee identifier. e.g. COGTA/HS can be "CHS", SRAC can be "SRA"

### 14 ACKNOWLEDGEMENTS

The Portfolio Committee extends gratitude to the Honourable MEC M. Khumalo and officials of the Gauteng Department of e-Government for their cooperation during the consideration of the report.

Appreciation for diligence, dedication and commitment shown during deliberations on the 4<sup>th</sup> Quarter Performance Report 2022/23FY process, goes to all Members of the Co-operative Governance, Traditional Affairs; e-Government & Research and Development Portfolio Committee, Ms. P. Mncube, Mr. P. Malema, Mr. W. Matsheke, Mr. N. De Jager, Mr. S. Msimanga, Ms. N. Njokwe, Mr. P. Makwala, Ms. A. de Lange, Mr. D. Adams, Mr. B. Dhlamini and Mr. P. Atkinson.

The Committee's gratitude is extended to the following support staff: Group Committee Coordinator Ms. Z. Pantshwa-Mbalo, Senior Committee Coordinator Ms. M. Molote, Committee Coordinator Ms. J. Nyembe, Researchers Mr. M. Tshehla, Mr. S. Nene, Media Officer, Ms. P. Bulasigobo; Information Officer Mr. L. Ncume, Committee Administrators Ms. N. Mthembu, Ms. C. DeBeer, Service Officer Ms. C. Mnethwa and Hansard Recorder Mr. N. Mbonani.

## **15 ADOPTION**

In terms of Rule 117(2)(c) read together with Rule 164 of the Standing Rules of the Gauteng Provincial Legislature, the Co-operative Governance, Traditional Affairs; e-Government & Research and Development Portfolio Committee presents the Oversight Report on the 4<sup>th</sup> Quarter Performance of the Gauteng Department of e-Government for 2022/23 FY and recommends its adoption.