

**COMMITTEES QUARTER OVERSIGHT REPORT ON DEPARTMENT / ENTITY PERFORMANCE**

**Portfolio Committee on [Finance] Oversight Report on the 3rd Quarterly Report of the [Department of e-Government] for the [2021/22] Financial Year**

| **Committee Details** | **Department / Entity Details** |
| --- | --- |
| **Name of Committee** | **Finance Portfolio Committee** | **Name of Department / Entity** | **e-Government** |
| **Which Financial Year** | **2021/22** | **Dept. Budget Vote Nr.** | **13** |
| **Which Quarter** | **3rd**  | **Hon. Minister / MEC** | **Nomantu Nkomo-Ralehoko** |
| **Committee Approvals** |
|  | **Name** | **Date Considered by Committee** |
| **Hon. Chairperson** | **Joe Mpisi** | **09 March 2022** |
| **Adoption and Tabling** |
| **Date of Final Adoption by Committee**  | **Scheduled date of House Tabling** |
| **09 March 2022** | **25 March 2022** |

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# ABBREVIATIONS

| **Abbreviation** | **Full Wording** |
| --- | --- |
| APP | Annual Performance Plan |
| ERP | Enterprise Resource Planning |
| GCR | Gauteng City Region |
| GEYODI | Gender, Youth, Persons living with Disabilities |
| GGT-2030 | Growing Gauteng Together – Our Vision 2030 |
| GPL | Gauteng Provincial Legislature |
| LAN | Local Area Network |
| MTSF | Medium Term Strategic Framework |
| NDP | National Development Plan |
| PGDP | Provincial Growth and Development Plan |
| PSC | Public Service Commission |
| PwDs | Persons living with Disabilities |
| SDGs | Sustainable Development Goals |
| SITA | State Information Technology Agency |
| SOM | Sector Oversight Model |

# SUMMARY

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| **Financial Performance**The Department’s summarised financial performance for the quarter under review, was as follows:* The percentage expenditure for Quarter 3 was 84%.
* At the end of Quarter 3, the Department’s expenditure was at 67% year-to-date.

**Non-financial Performance**The Department’s summarized non-financial performance for the quarter under review, is as follows:Of the 31 indicators reported for the quarter under review, 19 were achieved, which constitutes 61% of the performance measures achieved. The under achievement is in relation to Programmes 1 and 2.**Targets no achieved**The twelve (12) targets not achieved. These are as follows:**Programme 1:*** Percentage of procurement budget spent on companies owned by PWDs
* Percentage of procurement budget spend on companies owned by women
* Percentage of funded positions filled
* Percentage of procurement spent on companies owned by Military Veterans
* Percentage of employment target to recruit Military Veterans
* **Programme 2:**
* Number of sites provided with LAN
* Number of sites provided with voice over internet protocol (VOIP)
* Upgrade of the internet bandwidth
* Number of Open Data sets published
* Number of ICT life cycle roadmaps developed
* Number of ICT policies developed
* Number of GPG staff trained on an online platform
 |
| ***Department / Entity APP Achievement****An overall Summary of whether the Committee thinks the Department / Entity Non-Financial Performance is sound and prudent* |
| The Department had set 31 targets and achieved 19 which equates 61% of revised APP achievement. **The Portfolio Committee noted with concern the underperformance of the Department and will continue to monitor on a quarterly process.**   |
| *An analysis on whether (and if so, the extent to which) the Department / Entity Programmes / Projects are indeed achieving its Strategic Objectives / Service Delivery Outcomes for the period under review.* |
| The Department has set targets in order to realise outcomes in response to the provincial priorities.  |
| ***Department / Entity Project Management****Overall Summary on management and delivery of Department / Entity Projects* |
| The Department has reported on one (1) project namely the Gauteng Broadband Network (GBN). Through the project, the Department rolls out LAN and WAN to sites. During the reporting period under review the Department planned to provide ten (10) sites with WAN and only achieved two (2) sites, planned to provide 7 sites with VOIP and no sites were provided with VOIP. **However, the Portfolio Committee noted that the Department’s Annual Target has been surpassed as 28 sites has been provided with WAN year to date.**  |
| ***Financial Performance****An overall Summary of whether the Committee thinks the Department / Entity Financial Performance is sound and prudent* |
| The Department reported 84% budget expenditure for the third quarter which brings the under expenditure to 16%. Contributors to underspending is Programme 1 and Programme 2. **The Portfolio Committee noted the under expenditure and will continue to monitor performance on a quarterly process.**   |
| ***Resolutions Management****An overall Summary of the Committee’s assessment of Department / Entity Resolutions Management* |
| The Department’s responses are of good quality. |
| ***Petitions Management****An overall Summary of the Committee’s assessment of Department / Entity Petitions Management* |
| N/A for the quarter under review |
| ***Public Engagements****An overall Summary of the Committee’s assessment of Department / Entity Public Engagements* |
| N/A for the quarter under review |
| ***International Agreements****Overall Summary on Department / Entity implementation of relevant Internal Agreements / Treaties [Only if applicable]*  |
| N/A |
| ***GEYODI Empowerment****Overall Summary on Department / Entity achievement on actual GEYODI empowerment in communities* |
| The Department reported that 47% of SMS are females, 43% of MMS are females, 4,42% are PwD’s and 25% are youth. |
| ***Fiduciary Compliance****Overall Summary on Department / Entity Compliance with fiduciary requirements* |
| The Department reported to be fully compliant with all fiduciary requirements and responded to all requests from the GPL and PSC. |
| ***Capacitated Department / Entity****An overall Summary of whether the Committee thinks the Department / Entity is adequately capacitated and resourced to carry out its functions and discharge its mandates* |
| The Department planned to have 92% of funded positions filled in the period under review and of that target achieved 91%.  |
| ***Any other Committee Focus Area (if relevant / applicable and Requirement)****High level summary of any other area of Department / Entity performance with respect to its Quarter Report that the Committee wishes to report on, which is not already included in any of the above Focus Areas.* |
|  |
| ***Summary of Committee Findings****High level summary of Committee findings. Broadly, which aspects do they relate to* |
| * Slow spending under Programme 1 and 2
* Slow progress in ensuring people with disabilities benefit from the procurement budget
* That the Department experienced high rate of resignations during the quarter under review; and
* The highest number of unachieved targets during the quarter under review
 |
| ***Summary of Committee Recommendations****High level summary of Committee Recommendations. Broadly, which aspects do they relate to* |
| * That the Department should provide a report highlighting reasons for sluggish expenditure under Programme 1 and 2
* That the Department should develop and submit a strategy showing how it intends ensuring that people with disabilities benefit from the procurement budget
* That the Department should provide reasons for high rate of resignations experienced during the quarter under view and how it intends mitigating against such
* The Department should provide a report highlighting how it will mitigate against under performance going forward
 |

# INTRODUCTION

The Finance Portfolio Committee, through the Sector Oversight Model (SOM), assesses the financial and non-financial performance of the Department against set targets on a quarterly basis. This oversight process seeks to ensure that the Department’s strategic objectives are aligned to government’s priorities. As a way of assessing the performance of the Department, to monitor effective programme implementation, the Portfolio Committee considered the Department’s performance report, which outlines objectives, targets and actual performance during the quarter under review.

The purpose of the Portfolio Committee’s oversight report is to provide an overview of the financial and non-financial performance of the Department for the quarter under review. The Report further evaluates performance per programme to establish whether the allocated resources are utilised efficiently and in accordance with the Public Finance Management Act (PFMA) and other applicable laws.

# PROCESS FOLLOWED

The Speaker formally referred the 3rd Quarter Performance Report of the Gauteng Department of e-Government for the 2021/22 FY to the Finance Portfolio Committee for consideration and reporting.

The Committee Researcher tabled an analysis of the performance report, and the Department, led by MEC N. Nkomo-Ralehoko, presented the 3rd Quarter Performance Report to the Portfolio Committee focusing on the departmental financial and non-financial performance.

On 09 March 2022, the Portfolio Committee deliberated and adopted the oversight report on the 3rd quarter performance of the Department. The report was subsequently submitted to the Proceedings Unit for tabling and consideration by the House.

# OVERSIGHT ON DEPARTMENT / ENTITY ACHIEVEMENT OF STRATEGIC PRIORITIES

| **1.1 The details on Department / Entity achievement on relevant Strategic Priorities for the period under review]** |
| --- |
| The Department responds to three (3) Growing Gauteng Together (GGT) priorities namely:Priority 1: Building a capable, ethical and developmental state;Priority 2: Economy, Jobs and InfrastructurePriority 3: Education, Skills Revolution and HealthUnder Priority 1 the Department has two outcomes, these are Provincial ICT oversight & governance and provincial services on the Digital platform. For the quarter under review, the Department reported on achievement of targets to provide services on the digital platform by executing data analytics projects and implementing a number of 3 new e-services were developed and 2 ICT standards developed.  With regards priority 2 on economy, jobs and infrastructure, the department reported to have achieved 59% procurement spend of RFQs below R1000 000 on township economy 100% of supplier invoices were paid within 15 days of receipt and 61 previously disadvantaged entrepreneurs supported. During the quarter under review the Department provided 2 sites with WAN and 1 site provided with LAN. During the Quarter under review under priority 3 on Education, Skills Revolution and Health, the Department also reported that 1339 staff trained on an online platform, 96 youths placed for experiential learning and 1039 people benefiting from ICT skills development programme during the quarter under review.  |

# 2 OVERSIGHT ON DEPARTMENT / ENTITY ACHIEVEMENT OF APP TARGETS

| **2 [THE DETAILS ON DEPARTMENT / ENTITY APP PERFORMANCE]** |
| --- |
| **Number of APP targets relevant for this Quarter** |
| 31 |
| **Number of APP targets for this Quarter that have been achieved during this Quarter** |
| 19 |
| **Percentage of APP targets for this Quarter that have been achieved during this Quarter** |
| 61% |
| **Percentage of APP achievement for the previous Quarter (for Comparison)** |
| 87% |
| **Main areas in the APP that have experienced non-achievement or over achievement during this Quarter** |
| * 5% of procurement budget spend on companies owned by PwD’s – Achieved 1 %
* 50% of procurement budget spent on companies owned by woman
* 92% of funded positions filled – Achieved 91%
* 7 sites connected to Voice over IP – Achieved 0 sites
 |
| **Main reasons provided by the Department / Entity for non-achievement or over achievement of its APP during this Quarter** |
| * The target was not achieved because four (4) PWD service providers were appointed during Quarter 3, with a total Purchase Order value of R1 061 849,12. Services were delivered at the end of Quarter 3.
* The target was not achieved due to that the Majority of Women owned companies not responding to the RFQ’s issued.
* The target was not achieved due to 19 terminations that occurred during the quarter under review.
* The target was not achieved because of limited budget for the GBN Phase II rollout.
 |
| **Measures in place (with timeframes) to correct the deviation in targets for this Quarter and to prevent recurrence of such or similar deviation** |
| * The payments will be done and reflected in the Quarter 4 reporting.
* The Department will follow-up on the issues and encourage women-owned businesses to respond to the RFQs issued.
* The target will be met in the 4th Quarter, with the appointment of 13 staff in January 2022 and the advertisement of 18 posts by February 2022.
* Delivery through implementation of GBN Phase III.

**The Portfolio Committee notes the measures put in place to mitigate and will monitor progress in the 4th Quarter.**  |
| **A summarised analysis on the Department / Entity performance per Programme for the period under review** |
| **Programme 1: Administration**The purpose of this programme is to ensure efficient administration and management of the Department through executive steer and accountability.The Department revised its annual targets from five (5) targets for the year to nine (9) however, only eight (8) targets were planned for the 3rd Quarter. Out of the eight (8) targets only three (3) targets were achieved. This indicates an underperformance of five (5) targets for the period under review. Out of the five (5) targets one (1) target was not applicable to the 3rd Quarter. The Department set a target of 50 % spend on procurement budget spend on woman owned companies however, only 25% were achieved. It was reported that the target was not achieved due to that the Majority of Women owned companies not responding to the RFQ’s issued. **The Portfolio Committee notes the reason for underperformance and is requesting the Department to investigate the reasons for woman owned companies not responding to RFQ’s.** **Programme 2: ICT Shared Services**The purpose of this programme is to establish an ICT e-Government governance structure to drive priorities, policies, standards and Regulations. The Committee should note that the Department revised its APP during the Budget Adjustment processes, which resulted in adjustment of some targets under Sub-Programme 1. These included reduction of number of sites provided with LAN from 65 sites as planned initially to 50 sites, to have 2 core network nodes upgraded and the upgrade of the Internet bandwidth to 10Gbps and new target on having 15 sites provided with Voice Over Internet Protocol (VOIP). **Sub-programme 1: Modernised ICT Infrastructure**During the Quarter under review, the Department planned to have 10 sites provided with WAN and achieved 2, planned to have 7 sites provided with VOIP and nothing was achieved. **The Committee notes with concern the underperformance of sites provided with WAN however, notes that the Annual Target of 28 sites that has been provided with WAN has been surpassed.** **Sub-programme 2: Digital platform, e-services and applications**The Department planned to have three (3) new e-services developed and target achieved, to have four (4) e-services tested by the DAV Centre and the target achieved, to have four (4) Open Data Set published and achieved 3 and to have two (2) Data Analytics Project executed and achieved two (2). **The Committee noted that the Department has regressed under this sub-programme as all targets were achieved in the Second Quarter. It was reported that one (1) data set awaiting sign-off by the client.****Sub-Programme 3: Provincial ICT Oversight & Governance**During the quarter under review the Department planned the following targets:Planned to have two (2) Provincial ICT standards developed and the target achieved. The Department planned to have one (1) ICT life cycle roadmap developed and nothing materialised. It was reported that the infrastructure roadmap is required to include the GCR data centre and Cloud technologies. The roadmap to be reviewed and submitted in the Fourth Quarter. The Department planned to have one (1) ICT policy developed during the quarter under review. **The Committee notes that The GPG Digital Solution policy was completed and presented to the CIO council for adoption at the end of November and will continue to monitor in the 4th quarter.** **Sub-Programme 4: ICT solutions advocacy, facilitation, and communication** The Department planned to conduct one (1) research study and the target was achieved. The Department also planned to conduct three (3) e-services awareness campaigns and the target was achieved.**Sub-Programme 5: Ensure that Gauteng is a hub of 4 Industrial Revolution skills**The Committee notes that this target has been revised from 80 previously disadvantaged ICT entrepreneurs to 110 during the budget adjustment process. The Department planned to support 40 previously disadvantaged ICT entrepreneurs during the quarter under review and overachieved by 21. **The Committee welcomes the overachievement.** During the quarter under review the Department planned and achieved the following * To have 30 youths placed for experiential learning and placed 96.
* To have 50 people benefiting from ICT bursaries in 2021/22 financial year. Planned to have 25 people benefiting from ICT bursaries and benefited 35 people. The Committee notes that the Department revised this target from 15 people benefiting from ICT bursaries to 50 people during the budget review.
* The Department planned to have 2 000 youths benefiting from ICT skills development and benefited 4 058 youths during the quarter under review.

**Programme 3: Human Resources Services**The strategic objective of this programme is to optimise, digitise and promote Human Resources Services related business processes to enable efficient decision-making. There were four (4) targets set for the quarter under review and all four (4) were over-achieved. For the 2021/22 financial year the Department planned to have GPG Departments and entities trained on an online ESS module. For the quarter under review the Department planned to facilitate three (3) online ESS modules and the target was achieved due to the availability of relevant stakeholders.  |
| **Summarized information on any unplanned / emerging priorities reported on by the Department / Entity during the period under review** |
| There were no unplanned or emerging priorities reported for the quarter. |
| **Summarized information on how the Department / Entity maintains portfolios of evidence to verify its reported performance information** |
| The Department reported that data is provided directly to the monitoring and evaluation unit by the programme managers for each period of reporting. The data provided is subsequently compared against the technical indicator description as outlined in the approved Annual Performance Plan. The Monitoring & Evaluation unit within the Department maintains storage of performance data and reports electronically as well as in files, ensures that the data is stored in a private and secure shared drive server on the network and ensures that the data stored is updated and maintained regularly.**The Portfolio Committee notes the process followed by the Department to verify and maintain portfolio of evidence**. |

# 3 OVERSIGHT ON DEPARTMENT / ENTITY PROJECT MANAGEMENT

| **3 THE DETAILS ON [DEPARTMENT / ENTITY PROJECT MANAGEMENT]** |
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| During the quarter under review the Department has reported on one (1) project namely the Gauteng Broadband Network (GBN). Through the project, the Department rolls out LAN and WAN to sites. During the reporting period two (4) sites were connected to WAN. The Department did not report any challenges. |

# 4 OVERSIGHT ON DEPARTMENT / ENTITY FINANCIAL PERFORMANCE

| **4 THE DETAILS ON DEPARTMENT / ENTITY FINANCIAL PERFORMANCE** |
| --- |
| **Actual amount (in Rands) allocated to the Department / Entity as budget for this entire Financial Year**  |
| 1,538 942 000 |
| **Actual amount projected by the Department / Entity to be spent only during the Q under review** |
| 448,777,000 |
| **Actual amount (in Rands) spent by the Department / Entity only during the Q under review** |
| 378,849,843 |
| **Total actual amount (in Rands) spent by the Department / Entity (Year to Date), i.e. from the beginning of this FY to the end of this Q under review** |
| 649,718,314 |
| **Percentage (% of total budget allocation) of budget expenditure for this Q under Review only** |
| 84% |
| **Percentage (% of total budget allocation) of budget expenditure (Year to Date), i.e. from the beginning of this FY to the end of this Q under review** |
| 67% |
| **An analysis of how the % budget expenditure compares with the % APP achievement** |
| For the quarter under review the Department had a total appropriation o R448 777 000 and reported that actual expenditure was at R378 849 84. The Department underspent by R69 927 157 of 16% of its appropriation for the 3rd Quarter. **The Portfolio Committee notes the Department 16% under expenditure however is of the view that the Department financial expenditure is satisfactory and will continue to monitor in the 4th Quarter.**  |
| **If there was over / under spending of greater than 3% of projection, what were the main challenges that led to the over / under spending** |
| **Programme 1:**Percentage of procurement budget spent on companies owned by PWDs:* The target was not achieved. Four (4) PWD service providers were appointed during Q3, with a total Purchase Order value of R1 061 849,12. Services were delivered at the end of Quarter 3.

The percentage of procurement budget spend on companies owned by women:* The target was not achieved because many women-owned companies did not respond to the RFQ’s issued by the Department.

The percentage of funded positions filled:* There were 19 terminations that occurred during the quarter under review.

The percentage procurement spent on companies owned by Military Veterans:* The Military Veterans database is not vetted, and the existing database cannot be verified.

The percentage of employment target to recruit Military Veterans:* There is currently no system in place to identify Military Veterans and there are no Military Veteran personnel in the Department.

 **Programme 2:**The number of sites provided with LAN:* The number sites provided with LAN was not achieved because of limited budget for the GBN Phase II rollout.

The number of sites provided with voice over internet protocol (VOIP):* The target was not achieved because of limited budget for the GBN Phase II rollout.

The upgrade of the internet bandwidth target:* The target was not achieved because of limited budget for the GBN Phase II rollout.

The number of Open Data Sets published:* 1 data set awaiting sign-off by the client (OOP).

The number of ICT life cycle roadmaps developed:* The Infrastructure Roadmap is required to include the GCR data center and Cloud technologies.

The number of ICT policies developed:* The GPG Digital Solution policy was completed and presented to the CIO council for adoption at the end of November 2021.

The number of GPG staff trained on an online platform* Target not achieved due to low attendance of GPG officials since most of them were writing exams during that time.
 |
| **Mitigating measures by the Department / Entity to remedy over / under expenditure** |
| **Programme 1:**Percentage of procurement budget spent on companies owned by PWDs:* The payments will be done and reflected in the Quarter 4 reporting. To address the under achievement the Department will ensure alignment of projections and payments with service delivery dates.

The percentage of procurement budget spend on companies owned by women:* The Department will make follow ups on the issues and encourage women-owned companies to respond to RFQ’s issued.

The percentage of funded positions filled:* The target will be met in the 4th Quarter, with the appointment of 13 staff in January 2022 and the advertisement of 18 posts by February 2022.

The percentage procurement spent on companies owned by Military Veterans:* The Department is continuously engaging with OoP and GPT to conclude the vetting of the database.

The percentage of employment target to recruit Military Veterans:The Department will continue engagement with Office of the Premier and the Department of Military Veterans for the identification of Military Veterans.**Programme 2:**The number of sites provided with LAN:* Although the target was not applicable to Quarter 3, one (1) site was completed in the quarter, and 36 sites have been completed to date. The delivery of the remaining sites will be built through implementation of GBN Phase III.

The number of sites provided with voice over internet protocol (VOIP):* The delivery of the remaining sites will be built through implementation of GBN Phase III.

The upgrade of the internet bandwidth target:* The internet upgrade will be concluded through implementation of GBN Phase III.

The number of Open Data Sets published:* The Department is engaging with OOP on the outstanding sign-off

The number of ICT life cycle roadmaps developed:* The Roadmap to be reviewed and submitted in Quarter 4.

The number of ICT policies developed:* Approval will be submitted in Quarter 4.

The number of GPG staff trained on an online platform* The Department has improved communication on the available training and to increase the number of available courses.

**The Portfolio Committee notes all the mitigating measures indicated by the Department and will monitor in the 4th Quarter**. |
| **The Department / Entity’s achievement with respect to GEYODI responsive budgeting / procurement for the period under review** |
| The Department reported that 47% of SMS are females, 43% of MMS are females, 4,42% are PwD’s and 25% are youth. |
| **The Department / Entity’s achievement with respect to township economy / SMME / local procurement for the period under review** |
| The Department reported to have spent 59% procurement spend of RFQs below R1000 000 on township economy.  |
| **A summary for the period under review with respect to payment of service providers within 15-30 days** |
| The Department reported that the target to have 100% of supplier invoices paid within 15 days was achieved.  |
| **A summary for the period under review with respect to fruitless, wasteful and irregular expenditure** |
| The Department Reported the following* Recorded Irregular Expenditure in the third Quarter is R 6,6 million.
* No Fruitless and wasteful expenditure reported in the period under review.
 |
| **A summary for the period under review with respect to efficiency / value for money in all SCM / procurement processes** |
| The Department reported to be compliant with all applicable SCM policies and service standards.  |
| **A summary for the period under review with respect to reduction of fraud and corruption in all SCM / procurement processes** |
| The Department reported to be compliant with all applicable SCM policies and service standards.  |
| **A summary for the period under review with respect to ongoing clean audits** |
| The Portfolio Committee engages the Department on audits during the consideration of the Annual Report process.  |
| **A summary for the period under review with respect to spending on conditional grants (where applicable)** |
| The Department does not receive conditional grants. |
| **Program / Sub Programme level financial performance** |
| **Programme1: Administration**The programme’s allocation for the quarter is R74 892 000 from a total allocation of R282 514 000. Expenditure for the quarter amounts to R63 495 670 which is 85% of the quarter allocation. The under-spending is mainly due to funded vacant posts as at the end of the third quarter.**Programme2: ICT Shared Services**The programme’s quarterly allocation of R339 587 000 from a total allocation of R1 130 858 000. The Committee notes the under expenditure at R283 149 550 83% of the quarterly allocation. The main driver for the under expenditure is reported under Goods and Services. **Programme3: Human Resource Services**The programme’s allocation for the quarter is R34 298 000, from a total allocation of R125 570 000, with expenditure amounting to R32 204 623 which is 94% of the total allocation. The under expenditure is due to compensation of employees is under spending mainly due to vacant posts as at end of third quarter.**The Portfolio Committee notes the financial performance and will monitor the performance accordingly.**  |

# 5 OVERSIGHT ON DEPARTMENT / ENTITY RESOLUTIONS AND PETITIONS MANAGEMENT

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| **5.1 THE DETAILS ON DEPARTMENT / ENTITY RESOLUTIONS MANAGEMENT** |
| **How many Responses / Actions to Resolutions were due by the Department / Entity during the Quarter under review** | **With respect to any and all Resolutions that were due in the Quarter under review, how many Resolutions have been successfully responded to by the Department / Entity** |
| 1 | 0 |
| **What is the Committees perception of the Quality and Timeliness of Department / Entity responses to Committee Resolutions** |
| The Department’s responses are of good quality. |
| **With respect to the Resolutions / Action due during the Quarter under review but still overdue, what reasons have been provided by the Department / Entity [with mitigating measures to submission]** |
| No correspondence received from the Department |

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| **5.2 THE DETAILS ON DEPARTMENT / ENTITY PETITIONS MANAGEMENT** |
| **How many Responses / Actions to Petitions due by the Department / Entity during the Quarter under review** | **With respect to any and all Petitions that were due in the Quarter under review, how many Petitions have been successfully responded to by the Department / Entity** |
| No Petitions due by the Department |  |
| **What is the Committees perception of the Quality and Timeliness of Department / Entity responses to referred Petitions** |
|  |
| **With respect to the Petitions / Action due during the Quarter under review but not yet responded to by the Department / Entity, what reasons have been provided by the Department / Entity [with mitigating measures to submission]** |
| N/A for the Quarter under review |

# 6 OVERSIGHT ON DEPARTMENT / ENTITY PUBLIC ENGAGEMENT

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| **6. THE DETAILS ON DEPARTMENT / ENTITY PUBLIC ENGAGEMENTS** |
| **The steps / measures the Department / Entity has taken to meaningfully involve the public / stakeholders in the course of its work / service delivery, during the period under review** |
| ICT Skills Training* To create opportunities for young people and women to upskill themselves in the ICT Sector
* To mitigate the skills shortage especially around the ICT sector.
* To combat or eliminate illiteracy on technological matters.
* To prepare communities on the challenges posed by 4IR.

Youth & Women were target audience. |
| **Summary of Public Education programmes of the Department / Entity during the period under review** |
| ICT Skills TrainingWESTRAND (Chief Mogale City Hall) 19th-20th October 2021TSHWANE (Atteridgeville) 21st-22nd October 2021SEDIBENG (Small Farms) 12th-13th October 2021JOHANNESBURG (Mondeor) 5th-6th October 2021 JOHANNESBURG (Johannesburg City Hall) 26th-27th October2021 EKURHULENI (WattvilleDay Care Centre) 28th – 29th October 2021TSHWANE (Hammanskraal) 24th – 25th November 2021 |
| **Feedback sessions conducted by the Department / Entity** **during the period under review** |
| N/A |

# 7 OVERSIGHT ON INTERNATIONAL TREATISE / AGREEMENTS

| **7. DETAILS ON IMPLEMENTATION OF INTERNATIONAL AGREEMENTS / TREATIES**  |
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| N/A |

# 8 OVERSIGHT ON DEPARTMENT / ENTITY GEYODI EMPOWERMENT

| **8. DETAILS ON DEPARTMENT / ENTITY GEYODI EMPOWERMENT** |
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| The Department reported that 25% spend on women, 28% spend on youth and 1% spend on people with disabilities. |

# 9 OVERSIGHT ON DEPARTMENT / ENTITY COMPLIANCE WITH FIDUCIARY REQUIREMENTS

| **9. [DETAILS ON DEPARTMENT / ENTITY COMPLIANCE WITH FIDUCIARY REQUIREMENTS]** |
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| **GPL** | The Department submitted the 3rd Quarter Performance Report 2021/22FY in line with the GPL Standing Rules.  |
| **Auditor General (AGSA)** | Total of 0 requests received and responded to in the quarter |
| **Public Service Commission (PSC)** | Total of 2 requests received and responded to in the quarter. |
| **Compliance with relevant fiduciary Legislation [e.g. PFMA]** | The Department reported on its financial and non-financial performance in accordance with the requirements of the Public Finance Management Act (PFMA) 1999. |

# 10 OVERSIGHT ON A CAPACITATED PUBLIC SERVICE

| **10. THE DETAILS ON A CAPACITATED DEPARTMENT / ENTITY** |
| --- |
| **Detailed information on the current vacancies (at all staff levels)** |
| 807 of 889 |
| **Current vacancy rate** |
| 9.2% or 82 vacant posts |
| **Current acting positions (at all Staff levels)** |
| 6 |
| **Terminations during the period under review** |
| 19 |
| **New appointments during the period under review** |
| 18 |
| **Detailed information on the GEYODI / HDI empowerment for the period under review** |
| The Department reported that it facilitates internal mainstreaming training programmes periodically and reported on filled vacancies as follows:SMS- Females 47%MMS Females 43%PWDs 4.42%Youth 25% |
| **Detailed information on any suspensions for the period under review** |
| 0 |

# 11 OVERSIGHT ON ANY OTHER COMMITTEE FOCUS AREA

|  |
| --- |
| **11. THE DETAILS ON ANY OTHER COMMITTEE FOCUS AREA**  |
| *Any other area of Department / Entity performance with respect to its Quarter Report that the Committee wishes to report on, which is not already included in any of the above Focus Areas.* |
|  |

# 12 COMMITTEE FINDINGS / CONCERNS

| **12. DETAILED COMMITTEE FINDINGS / CONCERNS** |
| --- |
| * Slow spending under Programme 1 and 2;
* Slow progress in ensuring people with disabilities benefit from the procurement budget;
* That the Department experienced high rate of resignations during the quarter under review; and
* the highest number of unachieved targets during the quarter under review
 |

# 13 COMMITTEE RECOMMENDATIONS

| **13 [DETAILED COMMITTEE RECOMMENDATIONS]** |
| --- |
| **Based on the information set out herein-above as well as the Committee Concerns, the Committee therefore recommends as follows:** |
| **Ref Number** | **Recommendation** | **Type of response expected** | **Due Date** |
| e-Gov/Q3PR/001 | * That the Department should provide a report highlighting reasons for slow spending in expenditure under Programme 1 and 2
 | Written Response  | 29/04/2022 |
| e-Gov/Q3PR/002 | * That the Department should develop and submit a strategy showing how it intends ensuring that people with disabilities benefit from the procurement budget
 | Written Response | 29/04/2022 |
| e-Gov/Q3PR/003 | * That the Department should provide reasons for the high rate of resignations experienced during the quarter under view and how it intends mitigating against such as it impacts negatively on the vacancy rate.
 | Written Response | 29/04/2022 |
| e-Gov/Q3PR/004 | * The Department should ensure that all planned targets are attained and a report highlighting the measures in place to mitigate against under performance going forward are provided to the Committee.
 | Written Response | 29/04/2022 |
|  |
| **Explanatory note on the reference numbers for Recommendations (ultimately Resolutions)*** Reference number is in the format: [A] / [B] / [C]
* [A] = The 3 letter Committee identifier. E.g. COGTA/HS can be “CHS”, SRAC can be “SRA”
 |

# 14 ACKNOWLEDGEMENTS

The Portfolio Committee extends gratitude to the Honourable MEC N. Nkomo-Ralehoko and officials of the Gauteng Department of e-Government for their cooperation during the consideration of the report.

Appreciation for diligence, dedication and commitment shown during deliberations on the 3rd quarter Performance Report process goes to all Members of the Finance Portfolio Committee, Mr P. Malema, Dr R. Phaladi- Digamela, Dr. B. Masuku, Mr W. Matsheke, Ms A. Randall, Mr. P. Atkinson, Mr I Mukwevho and Mr. K. Mazwi.

The Committee’s gratitude is extended to the following support staff: Acting Group Committee Coordinator Mr T. Bodibe, Committee Coordinators Ms C de Beer,(Acting), Mr J. Ntsane, Researchers Ms. L. Chiloane, Mr. M. Tshehla, Media Officer, Mr A. Dikola; Information Officer Mr W. Nsibande, Committee Administrators Mr. Z Mabuza, Ms. C. DeBeer, Service Officer Ms R. Msimanga and Hansard Recorder Ms. R. Singh.

# 15 ADOPTION

In terms of Rule 117(2)(c) read together with Rule 164 of the Standing Rules of the Gauteng Provincial Legislature, the Finance Portfolio Committee presents the Oversight Report on the 2nd Quarter Performance of the Gauteng Department of e-Government for the 2021/22FY and recommends its adoption.