

No.092 - 2017: Fourth Session, Fifth Legislature

## GAUTENG PROVINCIAL LEGISLATURE

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# ANNOUNCEMENTS, TABLINGS AND COMMITTEE REPORTS

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Wednesday, 29 March 2017

### ANNOUNCEMENTS

none

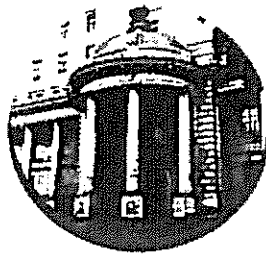
### TABLINGS

none

### COMMITTEE REPORTS

1. The Chairperson of the Social Development Portfolio Committee, Hon. T W Nkabinde, tabled the Committee's Focused Intervention Study (FIS) Report arising from the Annual Report of the Gauteng Department of Social Development for the 2015/2016 financial year "Evaluation of the provision of infrastructure projects: new, refurbishment and upgrading projects", as attached:





# GAUTENG

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## LEGISLATURE

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### PORTFOLIO COMMITTEE ON SOCIAL DEVELOPMENT

Focused Intervention Study (FIS) Report arising from the Annual Report of  
Gauteng Department of Social Development for 2015/16 Financial Year

“Evaluation of the provision of infrastructure projects: new, refurbishment and upgrading projects”

Committee Details		Department Details	
Name of Committee	Portfolio Committee on Social Development	Name of Department	
Which Financial Year	2015/16 FY	Dept. Budget Vote Nr.	6
Which SOM Imperative	Annual Report	Hon. MEC	Nandi Mayathula-Khoza
Committee Approvals			
	Name	Signed	Date
Hon. Chairperson	Thuliswa Nkabinde		
Adoption and Tabling			
Date of Final Adoption by Committee		Scheduled date of House Tabling	
23 March 2017		30 March 2017	

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## PORTFOLIO COMMITTEE ON SOCIAL DEVELOPMENT

30 March 2017,

The Hon. Chairperson of the Portfolio Committee on Social Development, Ms Thuliswa Nkabinde, hereby tables the Committee Focused Intervention Study Report arising from the Annual Report of the Department of Social Development for the 2015/16 FY as follows:

### 1. Executive Summary

The Department of Social Development is striving towards improving service delivery through better infrastructure provision. The overall lack of suitable infrastructure is compromising legislative commitments and service delivery.

The Department is striving to ensure that equitable access to facilities within the targeted communities in Gauteng. The Department also aim to transform the society by building conscious and capable citizens through the provision of integrated social development services in response to accelerated social transformation pillar and outcome 13.

For the past five years the Department has delivered and refurbished a number of facilities and these include Secure Care Centres for Children in conflict with the Law, Residential Homes for Older Persons, Early Childhood Development Centres, Day Care for older persons and Outpatient Rehabilitation Centres for Persons addicted to substances.

### 2. Introduction

The Focus Intervention Study (FIS) has been informed by the deliberations of the Committee on the Annual Report process for 2015/16 Financial Year. The Department contributes towards Pillar 7, which focuses on the Modernization of Human Settlements and Urban Development, through the provision of social infrastructure development in the identified communities.

The Department committed in their Annual Performance Plan (APP) that new facilities will be built, other existing Institutions will be considered for refurbishment and upgrading. The Committee realized that in as much as such projects would be expected from the Department of Social Development there were repeated same reasons for a negative deviation from the target.

### 3. OBJECTIVES

- To look into the progress made on the identified infrastructure projects
- To investigate the delays and the consequences with regards to completing the infrastructure projects (be it new, refurbishments and or upgrading).

- To assess the extent to which the current processes of infrastructure development supports quick service delivery

#### **4. METHODOLOGY**

- Oversight visits to the identified infrastructure projects (new, refurbished and upgrading projects)
- Interaction between the Committee and the role players

#### **5. PROCESS FOLLOWED**

- 5.1. On the 24 November 2016, the Committee deliberated and adopted on the FIS topic emanating from the Annual Report for 2015/16 financial year.
- 5.2. On the 08 March 2017, the Committee Conducted Oversight Visits to Zanele Mbeki Frail Care Centre and Mary Moodely Child and Youth Care Centre.
- 5.3. On the 09 March 2017, the Committee Conducted Oversight Visit to Soshanguve Secure Centre
- 5.4. On the 22 March 2017, the Committee conducted Oversight Visits to Winterveldt Social Integrated Centre and Rearabilwe Child and Youth Care Centre.
- 5.5. On the 28 March 2017, the Committee met and adopted the FIS report emanating from the Annual for 2015/16 financial year.

#### **5.1 COMPLIANCE AND QUALITY**

##### **5.2 Format**

This department aligned its report to the format used by other executive departments, and it has also linked its performance to the outcome-based approach adopted by government.

##### **5.3 Controls**

The presentation submitted to the Legislature was signed off by the Accounting Officer and the Executive Authority. The approval by the most senior authority in the department demonstrates that an effort is made to ensure that the reports are accurate.

##### **5.4 Quality Parameters**

The report controls within the department have proven to be adequate to ensure compliance with the necessary requirements of the FIS.

#### **6. OVERSIGHT ON STRATEGIC PRIORITIES**

##### **6.1 NATIONAL PRIORITIES**

- Rebuilding of family, community and social relations
- Integrated poverty eradication strategy
- Comprehensive social security system
- Violence against women and children, older persons and other vulnerable groups
- HIV/AIDS
- Youth Development
- Accessibility of social welfare services
- Service's to people with disabilities
- Commitment to co-operative governance
- Train, educate, re-deploy and employ a new category of workers in social development

## **6.2 PROVINCIAL PRIORITIES**

- Reforming the welfare sector through legislative and policy reform. The department seek to expand services by ensuring adequate numbers and training of social service professionals, review of the funding model and the role assigned to non-profit organizations
- Improve access to quality Early Childhood Development (ECD) through the provision of comprehensive ECD services as an instrument to make investments in health, development of capabilities and mitigate vulnerabilities and to serve as the building blocks for future resilience.
- Deepening social assistance and extending the scope for social security to address both issues of coverage and policy instruments including the defining of social protection floor that provides a minimum set of guarantees coupled with a framework of progressive realization of rights.
- Enhancing social protection systems and strengthening of monitoring and evaluation of services so as to ensure that interventions are responsive and yield sustainable outcomes.
- Enhancing the capabilities of the identified groups and communities to achieve sustainable livelihoods and household food and nutrition security through a combination of income, direct provision and support to local economies through local procurement.

## **6.3 MILLENIUM DEVELOPMENT GOALS**

MDG 1: Eradicate Extreme Poverty and Hunger

MDG 2: Promote Gender Equality and Empowerment of Women

MDG 6: Combat HIV/AIDS, Malaria and other Diseases

## **7. OVERSIGHT ON PUBLIC INVOLVEMENT**

The Committee Conducted Oversight Visits to the Centres:

- Zanele Mbeki Frail Centre
- Mary Moodely Child and Youth Care Centre
- Soshanguve Secure Centre

- Rearabilwe Child and Youth Care Centre
- Winterveldt Social Integrated Centre

## 8. OVERSIGHT ON RESOLUTION MANAGEMENT

RESOLUTIONS MANAGEMENT		
RESOLUTIONS PASSED DURING THE PREVIOUS QUARTER	RESOLUTIONS / ACTION DUE DURING THE QUARTER UNDER REVIEW	RESOLUTIONS CLOSED
<i>Number of Resolutions passed during the Previous Quarter</i>	<i>Number of Resolution Responses / Action due in the Quarter under review</i>	<i>From those due in the Quarter under review, how many Resolutions are now closed</i>
2	0	1
<i>Nature of Resolutions</i>	<i>How many new and how many outstanding</i>	<i>Reasons for Resolutions not yet closed</i>
<i>With respect to the Resolutions / Action due during the Quarter under review but still Open, what measures has the Committee taken to ensure speedy Closure of these Resolutions</i>		

## 9. OVERSIGHT VISITS TO IDENTIFIED CENTRES

### 9.1 FATHER SMANGALISO SECURE CENTRE

The centre caters for children who are in conflict with the law. The Centre was vandalized in June 2016 by children who wanted to escape and the estimated cost to fix the damages amount to R4, 500,000.00.

There are only two cameras that are working in the Centre out of the 9 cameras that have been installed since the vandalism took place.

The refurbishment that needs to be done in the center and have been reported to the Department of Infrastructure Development includes the replacement of broken dormitory doors and security doors, replacement of broken window panes for dormitories, replacement of broken air conditioners, Integration of the new intercom system, fire system and access control, Installation of X-Ray machines and new IP cameras.



Since December 2016, one of the pipes has been leaking clean drinking water in a higher pressure and it was indicated that Department of Infrastructure Development as an implementing agent has inspected the centre and stated that they need to break the wall as the water is coming from one of the pipes running through the wall and there has been no progress regarding the leaking water pipe.

## **9.2 ZANELE MBEKI FRAIL CARE CENTRE**

The Centre provides residential care services for children and adults with special needs and older persons. The Centre admits the physically and mentally challenged persons, the elderly, tube fed and unconscious persons who need 24 hour nursing care. Patients are engaged in various activities according to their capabilities, and these are offered in the workshop on a daily basis.

The Centre has 2 lifts and one of them is used to transport patients and the other one only accommodates patients who are in Wheel Chair. The lift that is supposed to be transporting patients has not been working for more than a year and the matter has been reported to both the Department of Social Development and the Department of Infrastructure Development.

The other lift is not functioning well and poses danger to patients and it goes up to 2<sup>nd</sup> floor where the patients sleep and in case of emergency it would be difficult to vacate all of them in time. There are no medical tools that can be used by nurses to assist in lifting up the patients

Apart from the infrastructure related issues, the Committee has also noted that the Centre has been changed to a frail care centre in 2008 but since 2010 it has been difficult to changed it formally or receiving written confirmation that it has changed to a frail care centre and this creates problems when the nursing staff are supposed to purchase medication for the patients. The Centre also has insufficient nurses and care workers. The Physiotherapist is employed by the Department of Health and visit the centre once a week and that is a problem some of the patients because they need to be checked regularly.

## **9.3 MARRY MOODELY CHILD AND YOUTH CARE CENTRE**

The Centre admits children in need of care and renders services that focus on growth and development of children in order to empower them to be successful in the community. The Services are accessed through referral by the Child Protection Unit (CPU) officer, SAPS, Children's Court or a Social Worker. Services can be accessed on the premises of the Institution by contacting the Social Worker.

The new Administration Building has been built within the Centre and it was supposed to be completed by the end of February 2017. Besides the new Administration Building, painting was done in other areas of the Centre, new air conditioners were installed, showers and the laundry machines have been fixed. The Storm Water Drainage

has not been fixed and it becomes a problem during heavy rains because the water goes inside the children's rooms.

#### **9.4 WINTERVELT SOCIAL INFRASTRUCTURE DEVELOPMENT CONSTRUCTION**

The Construction of the building started on the 24 February 2016 BY TCT Contractors situated in Centurion and it is expected to be completed by July 2017. The building was supposed to be completed within eighteen (18) month as per the Memorandum of Understanding.

The building will have Early Childhood Development Centre, Library and the Old Age Group Centre. The Contractor has employed 41 workers who are residing within Winterveldt, 18 of the 41 workers are women and two workers are leaving with disabilities. The main Contractor (CTC) has employed three sub-contractors who are mainly focusing on toping and plastering.

#### **9.5 GA-RANKUWA REARABILWE CHILD AND YOUTH CARE CENTRE (CONSTRUCTION OF AN ADMINISTRATION BLOCK)**

The Centre admits children in need of care and renders services that focus on growth and development of children in order to empower them to be successful in the community. The Services are accessed through referral by the Child Protection Unit (CPU) officer, SAPS, Children's court or a Social Worker. The Centre is not registered under Tshwane Municipality Properties or any Municipality in the Province of the North West but the centre receives services from Tshwane Municipality.

The new Administration Building for the Centre was supposed to be built and the Site was handed over to the Contractor on the 15 March 2016 and it was supposed to be completed by the end of November 2016. There has been delays of issuing civil drawings to the contractor by the consultant from 16<sup>th</sup> March 2016 to 20<sup>th</sup> April 2016. During the Site handover it was noted that there were no services underground both electrical and water, instead there was a Telkom cable line and a hard rock underneath the designed area for the platform.

When the Committee was conducting its oversight visit to the Centre, it was informed that the Department of Social Development was unable to pay the contractor for major Geotechnical Engineering and requested the Contractor to do a minor Geotech which has not picked up the rock.

The Contractor has since started blasting rock and has informed the Committee that process will take approximately two months. The Contractor has since granted extension to complete the project and cost for the extension of the contact will be recouped from the consultant as a result of delays. The Contractor has employed 8 local and other people who are assisting with brick laying and one is employed as a security guard.

### **10. COMMITTEE OBSERVATIONS DURING OVERSIGHT VISITS**

The Committee has observed that most of the Centre's do not have in House person or grounds person who can attend to plumbing issues and other related matters that needs to be fixed urgently. In some instances, contractors that are utilized by the Centre's are not residing within the areas where these centres are situated and others not have vendor numbers which makes it difficult for them to be paid on time.

The Committee has also observed that some centres do not have doctors and whenever there is a patient that is sick in the evening, they have to call the ambulance so that the patient can be sent to hospital instead of receiving treatment immediately.

What was also observed was that DID takes time to fixed urgent plumbing issues because the centres are supposed to log a call first and they will be provided with the reference number whereby they need to make a follow up on the progress of that call which sometimes takes more than two days for the problem to be fixed.

## **11. COMMITTEE CONCERNS**

The Concerns of the Committee relates are as follows:

- 11.1 The Centres do not have in house handy person and grounds person that can attend to urgent issues without having to log a call to the Department.
- 11.2 In most cases the contactors or the implementing agent takes time to resolve or resolve infrastructure related problems.

## **12. PROPOSED RECOMMENDATIONS**

The Committee recommends that:

- 12.1 The Department of Social Development together with the Department of Infrastructure Development should consider employing in house handy person or grounds person that can immediately attend to urgent issues in all the center's. The progress report should be submitted on the 31 May 2017.
- 12.2 The Department of infrastructure Development should put measures in place in order to make sure that there are no major delays in implementation of Infrastructure Development projects within the Department of Social Development. The report should be submitted by 31 May 2017.
- 12.3 The Department of Social Development should ensure that there are enough personnel in the center's that are having staffing problems. The report should be submitted by 31 May 2017.

## **13. ACKNOWLEDGEMENTS**

The Portfolio Committee on Social Development wishes to thank all the Centre managers for their assistance during the Committee Oversight Visits.

The Chairperson appreciates the diligent deliberations of Members: T. Magagula; V. Mbatha; S Maletle, R Nt'sekhe; S Khumalo; and J De Goede.

The Committee would also like to thank the Group Committee Coordinator, Z. Pantshwa-Mbalo; Committee Researcher, N. Masuku; Senior Committee Coordinator, S Nqwala; Administrative Assistant, J Moloji; Media Officer, T Ndzuke; Hansard Recorder, K Xulu; Information Officer, N. Ntlebi and the Service Officer, D. Moremi.

#### **14. ADOPTION OF THE REPORT**

The Portfolio Committee on Social Development unanimously adopted the Focused Intervention Study Report on Gauteng Department of Social Development arising from the Annual Report for the 2015/16 financial year. In terms of Rule 117(2)(c) read together with Rule 165 the Committee hereby recommends that this report be adopted by the House.